



March 24, 2020

## AU-Miami Updates

Dear AU Community,

I hope all of you and your families are safe and doing well. I wanted to give you a recap of our first week of fully remote function at AU-Miami. First, Congratulations to all! We had a very successful transition with minor interruptions and this is all thanks to your hard work and dedication. Collectively, we were able to shift instruction online 100% and administrative operation remotely 100%.

Over the last week, we accomplished the following:

- The Office of Student Affairs hosted a few virtual conversations with our students maintaining our community virtually.
- Tutoring services are offered online and several students have utilized this service already.
- The Enrollment team has been communicating with potential students and making progress to meet our summer recruitment goal.
- The Office of the President created a student survey for all online courses.

In this upcoming week, we will focus on improving the quality and efficacy of our online instruction and remote delivery of administrative services to our students. I want the faculty to encourage students to complete the Blackboard survey so that we can make improvements early. We will share all survey results with the faculty so that adjustments can be made where necessary. The Academic Program Directors will continue to work with faculty to ensure that we have an engaging online learning environment.

AU – Miami is committed to the safety and well-being of our community; therefore, we will continue this module for the immediate future. Our campus is working closely with the Office of the President and will continue to implement measures to protect our community. We will keep you updated with new information as soon as anything changes.

Please take the quarantine seriously and STAY AT HOME. This is a great time to make memories with your loved ones.

Again, thank you!

Tilokie

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